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"DEMOnstration of large SOFC system fed with biogas from WWTP"

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Management Handbook

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Abstract:

This Handbook describes the structure of DEMOSOFC project, the partners responsibilities and the timescales for the Project activities. It is intended that the handbook will evolve with time, and may therefore be updated as the Project progresses: preparation of the system installation of the DEMO (SOFC modules and all the system BoP), start up and operation of the DEMO, analysis of the DEMO, dissemination activities.

This handbook can be considered both as an introductory document to the project, and as a single source of information about the project and its participants. It is an operative instrument aiming at supporting the consortium partners in the implementation of the Project activities.

This document will refer in many cases to standard procedures and documents of the European Commission. Should any of the provisions included in this handbook be in conflict with the EC Grant Agreement or with the Consortium Agreement, then the provisions included in the Grant Agreement or in the Consortium Agreement shall prevail.

Keyword list:

SOFC, biogas, industrial demonstration, project management

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1. Purpose of this document

This Handbook describes the structure of DEMOSOFC project, the partners responsibilities and the timescales for the Project activities. It is intended that the handbook will evolve with time, and may therefore be updated as the Project progresses: preparation of the system installation of the DEMO (SOFC modules and all the system BoP), start up and operation of the DEMO, analysis of the DEMO, dissemination activities.

This handbook can be considered both as an introductory document to the project, and as a single source of information about the project and its participants. It is an operative instrument aiming at supporting the consortium partners in the implementation of the Project activities.

This document will refer in many cases to standard procedures and documents of the European Commission. Should any of the provisions included in this handbook be in conflict with the EC Grant Agreement or with the Consortium Agreement, then the provisions included in the Grant Agreement or in the Consortium Agreement shall prevail.

2. Project Organisation and Management Structure

The DEMOSOFC project management structure has two levels of management needs(WP Teams- WP leader) and one control body (General Assembly) which includes the General Project Coordinator. Two Additional bodies (Advisory Board and Exploitation Manager) enforce the workability of the Consortium as a whole about specific issues (Exploitation and Steering Actions). This organisation is designed to blend the need for sufficient flexibility to adapt scientific and technical activities to the constantly evolving international scientific context, with the aim to guarantee the global project strategy and to optimise resource usage and project outcomes.

The management approach for the DEMOSOFC, as an Integrated Project concentrated on industrial field testing, employs a management structure designed to achieve the following goals:

- Responsive and cost-effective structures and project management procedures
- Fair distribution of tasks and responsibilities among partners
- Efficient information flow
- Transparent and responsive conflict resolution
- Proactive risk assessment
- Staffing of scientific, technical and managerial roles with qualified experts.

All partners will work in cooperation to promote the effective integration of the various project activities to successfully achieve both scientific and technological objective of the project. To this aim, an effective system of management articulated in few governing bodies with clear and focused responsibilities has been established to ensure the active engagement of project participants and the adoption of Innovation Management methodology.

In particular, the management structure will be based upon the following structures and functions:

- General Project Coordinator (GPC)
- General Assembly (GA)
- Work-Package Team (WPT)
- Work Package Leaders (WPLs)
- Exploitation Manager (EM)
- Advisory Board (AB)

2.1 General Project Coordinator (GPC) and Project Manager

The GPC will have the overall leadership of the project, including the technical supervision of research activities. The GPC is the intermediary between the project consortium and the Commission and will be supported by the EU Affairs Office of the Politecnico di Torino in the overall management. The GPC shall perform all tasks assigned to it as described in the Grant Agreement in particular the GPC-through its Project Manager shall be responsible for:

- being the intermediary between the Contractors and the Commission
- ensuring that all project deliverables and reports are submitted on time
- creating the conditions for successful collaboration, anticipating and managing potential conflicts
- convening the GA and PTC meetings, when required
- approving reports and deliverables for submission to the Commission

- negotiating with the Commission for the possible revision of objectives, changes in consortium membership, payments of the EC contribution and rules for dissemination and use of knowledge.
- co-ordinating all technical activities and ensuring that deviations and unexpected difficulties are resolved (informing the GA and the WPL);
- managing the interaction among different WPs, making sure that intermediate achievements and results smoothly flow across WPs, thus maximising the overall results quality and impact;
- carefully following the scientific evolution in the scientific and technological field, and initiating and conducting (together with the WPLse) all the necessary WP re-structuring and inter-WP coordination actions to ensure that the project will properly face and adapt to major scientific shifts and sudden change of goals in the scientific and technical community as a whole.

Prof. Massimo Santarelli from Politecnico di Torino takes the role of GPC – Project Manager. Prof. Santarelli has previous experiences in large EU, national and regional research projects. He was the coordinator of SOFCOM (FCH-JU 2010, GA 278978), and he is partner of ENEFIELD and MARS-EV (FP7Projects). He is also presently involved in Erasmus Mundus Joint MSc SELECT and EMJD SELECT+ for establishing a common education in sustainable energy at MSc and PhD level, and EXPLORE ENERGY for a virtual academy-like entity making energy issues known all over the world through remote communication tools.

For the operative project management, the GPC and the Project Manager will be supported by the Project Administrative Office.

2.2 Project Office

The Project Office, located at the Department of Energy is responsible for the efficient day-to-day administrative management of the project and supports the GPC & Project Manager on tasks regarding accountancy, partnership communication and reporting as well as centralizing information and project outputs and being the interface between FCH-JU and partners.

In particular, the main tasks carried out by the PO are listed below:

- handling the overall financial, contractual and administrative aspects of the project and establishing the necessary tools (management handbook, Consortium Agreement, templates for reporting and monitoring; payments);
- fulfilling the GA decisions, in particular with reference to the financial issues;
- organizing the meetings of the GA (preparation, agenda, support during the meetings, circulation of minutes, presentations and proceedings);
- maintenance of the Consortium Agreement.
- supporting the partnership about how to use the Research & Innovation Participant Portal – different steps as required during the PMP
- supporting the partnership about how to prepare the financial report (interim and final) according to the Grand Agreement previsions and the explications reported in the Annotated Model Grant Agreement <u>http://ec.europa.eu/research/participants/data/ref/h2020/grants_manual/am</u> <u>ga/h2020-amga_en.pdf</u>
- day-by-day info point for financial and legal issues related to the Project management

2.3 General Assembly

The General Assembly is the decision-making body of the consortium. It is composed of one representative person for each partner in the Consortium, plus the GPC – Project Manager . The representatives will have the authority to make decisions on behalf of his/her organization in terms of overall strategy and resources allocated to the project. The GPC- Project Manager will chair the GA. The GA is responsible for the overall

direction of the project and has a final decision authority. The GA will meet at least once a year and more often as required for administrative and scientific management. Each representative shall have one vote and may appoint a substitute to attend and vote at any meeting of the GA.

The voting procedure as well as the responsibilities of the GA are defined in the Consortium Agreement, which has been signed by all partners before the Grant Agreement signature. The main responsibilities of the GA are:

- co-ordination of the overall activities and identification of general strategies;
- yearly supervision of the project activities;
- definition of the progress monitoring criteria used by each WP leader during the activity execution;
- coordinating the interaction and collaboration across activities and WPs
- deciding upon major changes in Work Packages
- deciding on major issue presented by the PM and WP Leaders
- re-defining the workplan calendar after the initial date of the project
- ensuring that deviations and unexpected difficulties are resolved according to the project aims and elaboration of corrective actions if needed
- proposing measures to cope with defaulting partners
- agreeing on procedures in accordance with the EC contractual rules
- deciding upon the allocation of the Project budget to the project activities if such decision has no impact on the Consortium Plan or Annex I of the GA.
- reviewing budget modification in accordance with the Contract making review and/or amendment of the terms of the Grant Agreement
- deciding coordination meeting on a half-year basis (remote and/or vis-à-vis). Rules for voting, additions and membership changes in the GA is established by the Consortium Agreement
- maintenance of the relationship with the European Commission through the GPC (PM- Project Office);
- approval of deliverables reviewed by PM in collaboration with the linked WPLs;
- definition of an efficient partnership communication channel and selfassessment methodology
- deciding additional dissemination activities about the project.
- deciding reviews and/or amendments of the terms of the Annex I of the Grant Agreement according to the day-by-day arising needs
- deciding on content, finances and intellectual property rights
- Proposals for changes to Annexes 1 and 2 of the Grant Agreement to be agreed by the Funding Authority Changes to the Consortium Plan
- defining modifications to Attachment 1 (Background Included)
- defining additions to Attachment 3 (List of Third Parties for simplified transfer according to Section 8.2.2 of the Consortium Agreement)
- defining additions to Attachment 4 (Identified Affiliated Entities)
- making every decision related to the evolution of the consortium

The members of the GA are summarized below:

GPC- Project Manager - POLITO member: Massimo Santarelli (POLITO) CONVION member: Tuomas Hakala SMAT member (including its third party Risorse Idriche) Lorenza Meucci VTT member: Jari Kiviaho IC member: Adam Hawkes

Decisions concerning the project will be mainly taken during the meetings of the GA. In any case, thanks to the simple and lean management structure which ensures a direct involvement of all Management bodies, the mechanism of the decision making will follow a bottom up flow in order to grant a continuous monitoring of the project activities and a quick reaction with corrective decisions, if needed.

2.4 Work-Package Leader and Work-package team

Work Package Team shall consist of one representative of each Party having a task within the respective Work Package (Work Package Member). Each Work Package has a Work Package Leader who has the full responsibility to:

- coordinate and monitor the scientific activities as described in the DOA under his/her responsibility
- monitoring of the resources allocated;
- report to the GPC PM about the working progress and any shift in timing and contents
- organize operative meeting (remote and/or vis-à-vis) with the other WP Members
- define the WP meetings agenda and elaborate a WP minutes meetings
- chair all meetings of a Work Package Team
- the collection and submission on time of the deliverables under his responsibility
- alert the PM in case of delay in the performance of the WP activities or in case of breach of responsibilities of any involved Member.

Each WP Leader shall report at least every 3 months to the PM on the progress in the implementation of activities, main results achieved, problems encountered and work plan for the next reporting period.

The project WP leaders are listed below:

WP1 Leader	Massimo Santarelli (POLITO)
WP2 Leader	Andrea Lanzini (POLITO)
WP3 Leader	Tuomas Hakala (CONVION)
WP4 Leader	Eugenio Lorenzi (SMAT)
WP5 Leader	Antti Pohjoranta (VTT)
WP6 Leader	Adam Hawkes (IC)
WP7 Leader	Massimo Santarelli (POLITO)

Exploitation Manager (EM)

The Exploitation Manager (EM) will be responsible for the day-by-day management and coordination of the project exploitation activities.

During the project meetings, he updates the GA and the Coordinator about the planned and on-going exploitation activities. He will have the responsibility to prepare the Exploitation Plan in collaboration with the project members.

The Exploitation Manger is Adam Hawkes- IC.

Advisory Board (EEAB)

External Experts from the Advisory Board (EEAB) will be appointed and steered by the Coordinator. The EEAB shall assist and facilitate the decisions made by the General Assembly. The Coordinator is authorized to execute with each member of the EEAB a non-disclosure agreement, which terms shall be not less stringent than those stipulated in this Consortium Agreement, no later than 30 days after their nomination or before any confidential information will be exchanged, whichever date is earlier. The Coordinator shall write the minutes of the EEAB meetings and prepare the implementation of the EEAB's suggestions. The EEAB members shall be allowed to participate in General Assembly meetings upon invitation but have not any voting rights.

GA will be supported by EEAB and its members, with sound experience and reputation, belong to:

- Public authority (Regione Piemonte)
- Large Energy Utility (IREN Torino)
- EU institution related to innovation and adoption of CHP systems (Cogen Europe)
- International organization consisting of 23 regional water authorities in the Netherlands (Dutch Water Authorities)
- Technology Park representing a large number of SMEs (Environment Park Torino)
- Scientist expert in SOFC system and biogas feeding (Jan van Herle, EPFL)

During the first General Assembly a list of EEAB has been delivered.

The invitation of the EEAB Members to the project meetings is up to the Project Manager. The travel costs of the EEAB will be charged in the Coordinator's budget.

3. Communication procedure

3.1 Means of communication

The primary means of communication between the Project partners is the e-mail. Partners shall use DEMOSOFC mailing lists (Ver0), which are listed below, and interpersonal e-mails. Information may be exchanged within the Project in any way appropriate for the type of information and required availability time. Fax is used only in case of e-mail problems, and phone calls are typically used to discuss practical details (as in the organization of meetings and workshops), or in case of urgency/emergency. **Specific DEMOSOFC web site areas** are fit for supporting the collaborative work among partners, remote conference calls included.

The communication "protocol" is the following:

- Acknowledgement of receipt (AOR) of urgent message is due immediately upon reception, independently of actual reply. In case of missing AOR the message will be re-sent, and if necessary repeated by fax.
- When a document of general interest is discussed, questions and modifications shall be sent to all partners.
- In case of objection to a proposal/document the objection must be positive, i.e. it is valid only if it includes a proposal for change of the objected item.

Any official request to the relevant services of the FCH-JU will be channelled through the General Project Coordinator – POLITO and its Project Manager. Each Partner shall inform the Project Manager and the Project Office about any relevant communication which may have a direct impact on the project (technical, financial and/or legal).

The communication related to technical activities shall be addressed to the relevant WP Leader. For questions and problems that cannot be solved within the framework of the WP, the WP Leader shall inform immediately the PM to discuss any remedial actions. If no solutions will be recovered, the PM will involve the GA and the FCH-Ju officer in due time. if necessary..

3.2 Common standards - Word, Excel etc

Information may be exchanged within the Project in any way appropriate for the type of information and required availability time. DEMOSOFC web site shows appropriate work area to facilitate the collaborative work among partners and to avoid draft document. However, electronic data should be in a format that can be read by a PC operating system Windows + Office. Large files may be compressed. All electronic data should be exchanged using either Email, and the website.

The information management plan is based on the following rules:

- Documents should be written using Microsoft Word as a primary editing tools; the preferred format for posting documents is pdf.
- Work documents or drafts of formal documents will be exchanged by e-mail and also using the Project website.
- Published documents will be available on the website in postscript or portable document format (pdf).
- Files pdf can be further compressed using standard tools (e.g. zip).
- Each document shall be verified by the person in charge before being made available via the information system.
- Templates for Deliverables pages are provided in Appendix 1.

3.3 Project Website

The official website address is the following: www.demosofc.eu

The website contains a public area and a reserved area protected by username and password.

Each partner will be able to access to the reserved area and update the sections in order to maintain the website updated.. The project web site is a tool to facilitate the collaborative work among partners members involved in the project activities both scientific and financial.

Web site structure shows an open access area and a reserved one.

About the Open Area, the menus in the side of the page are:

- About DEMOSOFC
- How it works
- News and events
- Results
- People
- Contacts
- Reserved area

In this part the public information, description and news will be fully visible. This part will be updated by the Project Manager (POLITO) with the profitable contributions from the partners. Every partners member has in charge to bring up to date and send to the PM editable information.

About the Reserved Area of the website, the access is limited to the project partners and the advisory board members. To enter in this area, each partners member has to press the "Reserved area". To log in accordingly with the id and password PM has sent.

This reserved area is the operative part of the website. Its aim is to facilitate the common work among partners members and to assure a single archive and for draft documents and for the definitive ones. In this area, only the partners can enter, in order to exchange:

- Confidential News;
- Data, documents, files related to the activity in each single WP
- Financial monitoring reports

To assure friendly use of the web site, it will be partly possible to update its configuration during the lifelong project in order to match the users need and the available on-line tools.

The operative procedures on how to use the website and about the potentials of the website are included in Deliverable 7.1.

A basic website manual, furthermore, is attached to this document as Appendix 5.

Site Login

It is possible to identify different sections from the description of the project, documentation and a reserved area. For more details about contents and procedures please consider the coming Deliverable 7.1.

3.4 Confidentiality

All the relevant provisions concerning Confidentiality are included in the Section 10 of the Consortium Agreement.

3.5 Use of Logo (Project, FCH-JU, EU)

Documents and presentations produced for the project should contain the project's logo as well as the FCH-JU and EC logo. Power point presentation templates are available on the project website. The common front pages for deliverables (see Appendix 1) must be used.

3.6 Emergency Procedure

Any event which shall jeopardize the overall completion date of the project should be reported immediately to the GPC. The GPC will endeavour to resolve the issue. If this is not possible, the Project Manager will call a GA Meeting.

Any issue that jeopardizes the success of the Project shall be notified to the FCH JU Project Officer as a Red Flag.

4. Meetings

4.1 Formal Reviews with the FCH-JU

Project reviews will be organised by FCH-JU. According with the Grant Agreement, FCH JU will organise at least one interim scientific review at 18th month of the project. The venue will be in Brussels, and will normally take one or two days. The review meeting is preferably attended by the GPC and the WP leader who has a direct interest in it.. Selected partners responsible for the work-packages progresses can be involved too.

The review may be carried out by the FCH JU services with the support of external experts appointed by FCH JU, previously accepted by project Manager and the partnership. The partnership has the right to make (well-founded) objection to any particular individual proposed on grounds of commercial confidentiality.

The outcome of the review will be communicated in writing to the GPC. This may include technical recommendations to be taken into account in the project's planning for the work of the next period.

4.2 Project Meetings

In order to better identify the scope of the meetings, the following items should be indicated:

- Date: planned or actual date of the meeting
- Place: meeting venue
- Status:
 - INTERNAL for (some or all) project partners only (the FCH JU may be invited);
 - CLOSED for (some or all) project partners and FCH JU only;
 - OPEN to external participants;
 - MANAGEMENT for Governing Bodies meetings (the FCH JU may be invited).
- Description: summary of the purpose of the meeting

Representation in meetings

Any Member:

- should be present or represented at any meeting of the General Assembly
- may appoint a substitute or a proxy to attend and vote at any meeting of the General Assembly;
- and shall participate in a cooperative manner in the meetings.

Preparation and organization of meetings

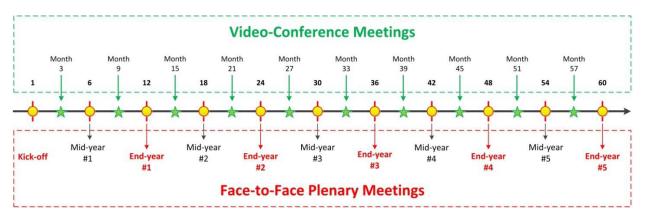
Convening meetings:

The chairperson shall convene ordinary meetings of the General Assembly at least once every six months and shall also convene extraordinary meetings at any time upon written request of any Member.

Notice of a meeting:

The chairperson shall give notice in writing of a meeting to each Member as soon as possible and no later than 14 calendar days preceding an ordinary meeting and 7 calendar days preceding an extraordinary meeting. For very urgent matters, remote meeting are encouraged before the organization of vis a vis meeting.

In between the face-to-face meetings, remote plenary meetings will be organised. Every WP leader has the possibility to organise specific meeting (face to face and/or remote through video-conferencing) to assure the best effort to the project.



Video-conference meetings will be organized whenever relevant organization or technical issues appears in the progress of the project. These meetings may involve only a part of the consortium. For videoconferences, Skype or Adobe Connect will be used.

4.2.1 Rules for Governing Bodies meeting

Notice of a meeting

The chairperson of a Governing Body shall give notice in writing of a meeting to each member of that Governing Body as soon as possible and within the minimum number of days preceding the meeting according to the Sending Agenda timing.

Agenda

Sending the agenda:

The chairperson shall send each Member a written original agenda no later than 14 calendar days preceding the meeting, or 7 calendar days before an extraordinary meeting. Preliminary draft information related to the meeting will be delivered to the Members no later than 30 days prior to that meeting to allow booking flights /hotels with best value for money.

Adding agenda items:

Any agenda item requiring a decision by the Members must be identified as such on the agenda.

Any Member may add an item to the original agenda by written notification to all of the other Members no later than 7 calendar days preceding the meeting.

During a meeting of the General Assembly the Members present or represented can unanimously agree to add a new item to the original agenda.

Any decision may also be taken without a meeting if the chairperson circulates to all Members a written document which is then signed by the defined majority of Members (see Section 6.3.3 of this Consortium Agreement). Such document shall include the deadline for responses.

Meetings of the General Assembly may also be held by teleconference or other telecommunication means.

Decisions will only be binding once the relevant part of the minutes has been accepted according to Section 6.3.5 of this Consortium Agreement.

Minutes of meetings

The chairperson shall produce written minutes of each meeting of the GA which shall be the formal record of all decisions taken. He shall send draft minutes to all Members within 10 calendar days of the meeting.

The minutes shall be considered as accepted if, within 15 calendar days from sending, no Member has sent an objection in writing to the chairperson with respect to the accuracy of the draft of the minutes.

The chairperson shall send the accepted minutes to all the Members of the General Assembly, and to the Coordinator, who shall safeguard them. If requested the Coordinator shall provide authenticated duplicates to Parties.

Voting rules and quorum

The General Assembly shall not deliberate and decide validly unless two-thirds (2/3) of its Members are present or represented (quorum). Each Member shall have one vote.

A Party which the General Assembly has declared pursuant to Section 4.2 (of Consortium Agreement) to be a Defaulting Party may not exercise any vote or participate in any further Consortium Body decision-making following the declaration of default.

Decisions shall be taken by a majority of two-thirds (2/3) of the votes cast.

Veto rights

A Member which can show that its own work, time for performance, costs, liabilities, intellectual property rights or other legitimate interests would be severely affected by a decision of the General Assembly may exercise a veto with respect to the corresponding decision or relevant part of the decision.

When the decision is foreseen on the original agenda, a Member may veto such a decision during the meeting only.

When a decision has been taken on a new item added to the agenda before or during the meeting, a Member may veto such decision during the meeting and within 15 days after the draft minutes of the meeting are sent.

In case of exercise of veto, the Members shall make every effort to resolve the matter which occasioned the veto to the general satisfaction of all Members.

Party may not veto decisions relating to its identification as a Defaulting Party. The defaulting Party may not veto decisions relating to its participation and termination in the consortium or the consequences of them.

A Party requesting to leave the consortium may not veto decisions relating thereto.

Decisions of the General Assembly

The General Assembly shall be free to act on its own initiative to formulate proposals and take decisions in accordance with the procedures set out herein.

5. Reporting and Deliverables

5.1 Reports to the Commission

During the implementation of the project's activities, the GPC is required, on behalf of the consortium, to send to the FCH JU a certain number of progress reports within some fixed deadlines. The payment of the FCH JU contribution depends on the submission and the subsequent approval of these reports. The GPC will made available to all partners the formal reports sent to the FCH JU and inform the consortium of any deviations.

The required reports will be the following:

- <u>Periodic reports</u> (due at the end of the 12th, 24th, 42th month)
- <u>Scientific Interim reports</u> (due at 18th month and at the end of the project)
- <u>Final reports</u> (due at the end of the project, 60th month)
- Following the evaluation of the reports (60 days max.), FCH JU may:
- request additional information/justification about the submitted reports;
- approve the reports;
- suspend the time-limit requesting revision/completion;
- reject them giving justification, possible termination;
- suspend the payment.

5.1.1 Periodic Reports

Periodic Reports are required and must be submitted at the end of each reporting period, as defined in the art. 20 of the Grant Agreement.

The consortium shall submit a Periodic Report to the FCH JU for each reporting period within 60 days after the end of each respective period. The reporting shall comprise:

- an overview, including a publishable summary, of the progress of work towards the objectives of the project, including achievements and attainment of any milestones and deliverables identified in Annex I. This report should include the differences between work expected to be carried out in accordance with Annex I and that actually carried out,
- an explanation of the use of the resources and a gender declaration related to the team involved in the project.
- a financial statement (form C, Annex IV) should be upload by each partner it reports the incurred expenditures and the proper justifications. This activity should be formalised directly in the Research & Innovation Participant Portal/Financial Reporting section. The Project Office will give in due time specific instructions about how to analyse and report the claimed costs to assure a common methodology of the costs analysis and support the valuation of the Financial Statements from FCH Financial Officer. The Project Office is at disposal to the Partners to check in advance their costs analysis. In order to avoid any late, the Project Office is available to the partners for an interim check of financial data. In case of any doubt, the project office, in the person of the project manager, will involve the FCH JU officer for an ex-ante approval/suggestion.
- •

Financial statements should be accompanied by certificates at the end of the project.

5.1.2 Final Reports

The consortium shall submit a Final Report to FCH JU within 60 days after the end of the project. The report shall comprise:

• a final publishable summary report covering results, conclusions and socioeconomic impact of the project.

• a report covering the wider societal implications of the project, including gender equality actions, ethical issues, efforts to involve other actors and spread awareness as well as the plan for the use and dissemination of foreground.

In addition, the coordinator shall submit a report on the distribution of the FCH JU financial

contribution among beneficiaries. This report must be submitted 30 days after receipt of the final payment.

5.1.3 Certificate on Financial Statements

According to the Grant Agreement art. N. 20-4 every beneficiary will have to submit a certificate on a financial statement (drawn up in accordance with Annex 5-GA) only with the final report and if the contribution received from a FCH-JU is equal or more than $325.000 \in$ and this reimbursement comes from actual costs (indirect costs excluded).

5.2 Deliverables and Milestones

For each deliverable the partner in charge should specify:

- whether the deliverable/milestone date was met, or the expected delivery date if not ready (specifying the reasons in case of delay);
- any problems encountered and proposed solutions;

For each deliverable partners should specify (in accordance with the Deliverables list included in the Annex I):

- the dissemination level of the deliverable:
 - \circ PU = Public
 - \circ PP = Restricted to other programme participants (including the Commission Services).
 - \circ RE = Restricted to a group specified by the consortium (including the Commission Services).
 - CO = Confidential, only for members of the consortium (including the Commission Services).
- the nature of the deliverable:
 - \circ R = Report
 - \circ P = Prototype
 - \circ D = Demonstrator
 - \circ O = Other

5.2.1 Deliverables Review

The WP leader is responsible for defining timing and purpose of each deliverable. The WP leader will identify any actions necessary to allow the deliverable to pass the Deliverable Review. The Deliverable Review will be undertaken by the WPs Coordinator, who will approve it and send the final version to the GPC. After the approval of the WPs Coordinator the WP leader will be in charge of uploading the deliverable in the relevant section of the website.

5.2.2 Language

The language for all inter-organisation communications and for preparing documents is English.

5.2.3 Deliverables format

Each deliverable should have a similar format. Heading, fonts and structure are similar in order to present a professional and consistent image. The deliverables are split into sections, each section starting on a new page. Each deliverable comprises 4 parts:

- Front Sheet (a template is available in Appendix 1)
- Change record Tab to track any version incurred before the delivering of the document
- Executive Summary (or statement of result): it contains an adequate description of the conclusions or results of the work but does not divulge confidential details (therefore it may be made public whatever the confidentiality level of the deliverable). Diagrams and pictures should normally be avoided.
- Full description of deliverable content: this Part contains a full description of the results of the anticipated work and can be distributed to a reduced audience if so classified. An index (and in case a table of the abbreviations) should be included if necessary.

5.3 Red Flags

Each partner should list any items of concern which arose during the reporting period. If the partner cannot propose any solutions to the problems encountered, he has to ask for assistance from the other partners, the WP leader or the WPs Coordinator, if necessary.

6. Modifications procedures

6.1 Amendments to the Grant Agreement

Any request of modification to the Grant Agreement shall be formulated in a written proposal of amendment to be submitted to the Project Office and GPC. The GPC, on behalf of the consortium, will then send to FCH JU a formal request for amendment to the Grant Agreement according to FCH JU the Amendment Guidelines available on the FCH JU website.

6.2 Amendments to Consortium Agreement

Any request of modification to the Consortium Agreement shall be formulated in a written proposal of amendment to be submitted to the Project Office. The Project Office will circulate a formal amendment in order to find a common agreement. Each proposed change will be accepted if not conflicting with another proposed change, and if it is accepted by all partners. The amendment is valid only if accepted by all Project partners.

6.3 Budget/Effort modifications

Modifications to the partners budget/effort allocation may be decided by the GA. Proposals for changing the actual WP budget/effort allocation can be submitted to the GPC. In case of agreement with the proposed modifications, the GPC- Project Office will then send the formal notification to FCH JU.

6.4 Modification to the Project Management Handbook

Any request of modification to this Handbook shall be formulated in a written proposal of amendment to be submitted to the Project Office. The Project Office evaluates its admissibility and consults the GPC. In case of agreement with the proposed modification, the Handbook will be amended accordingly. The amendment will be sent to all partners, enclosed to a written note of the Project Manager, stating the date of taking effect of the amendment.

If minor procedural modifications (i.e. in relation to the communication protocol) are necessary to increase the effectiveness of the management, the Project Office may prepare a procedural note to be sent to all partners describing the new methodology proposed. If within one week nobody has objected in writing, the new procedure is considered as accepted and an uploaded version of the Hand Book takes place of the previous one.

7. Budget

The Budget comprises the total costs agreed for each partner and included in the Consortium Agreement.

Partner number	PARTNER NAME	Short Name		Max. Rimb Rate	TOTAL COST FOR THE ACTION	FCH JU TOTAL CONTRIBUTION
1	POLITECNICO DI TORINO - DIPARTIMENTO ENERGIA	POLITO	coordinator	100%	555.000,00	555.000,00
2	CONVION Oy	CONVION	beneficiary	70%	3.758.625,00	2.631.037,50
3	SOCIETA' METROPOLITANE ACQUE TORINO - SMAT	SMAT	beneficiary	70%	736.875,00	515.812,50
3°	Risorse Idriche	RI	third party SMAT	70%	213.750,00	149.625,00
4	TEKNOLOGIAN TUTKIMUSKESKUS VTT OY	VTT	beneficiary	100%	392.625,00	392.625,00
5	IMPERIAL COLLEGE OF SCIENCE, TECHNOLOGY AND MEDICINE	IMPERIAL	beneficiary	100%	248.461,25	248.461,25
				TOTAL	5.905.336,25	4.492.561,25

Please note that the EC contribution to be received as pre-financing share will be reduced accordingly with the 7.3.2 Contribution clause – Consortium Agreement.

7.1 Transfer of FCH JU payments

The FCH JU shall make the following payments:

- Pre-financing € 718.809,80 minus 4(four) % according to article 7.3.2 of the Consortium Agreement (FCH JU special clause)
- Interim payments corresponding to the amount accepted for the reporting period
- Final payment corresponding to the amount accepted for the last reporting period plus any adjustment needed.

According to the Consortium Agreement (art.7.3) the FCH JU payments will be transferred as follows:

- First advance payment: transferred with minimum delay from receipt (payments proportional to the budget allocation)
- Subsequent payments: transferred against accomplishment of the contractual obligations and the approval by the FCH JU of the Periodic Reports (payments could be reduced according to the costs claimed by each partner)

Accordingly with the Consortium Agreement and special clause 7..3.2, the prefinancing has been transferred as follows:

наrmer number	PARTNE R NAME	Shor t Nam e	TOTAL COST FOR THE ACTIO N	FCH JU TOTAL CONTRI BUTION	FEE - 4%- for NEW_ IG Segre tariat	Guara ntee Fund Amou nt - 5% - GF-	PRE_FIN ANCING -gross amount: 4% & 5 % GF included	Pre- finan cing exludi ng GF	PRE_FIN ANCING -net amount- to be transfere d to the partner
1	POLITECNI CO DI TORINO - DIPARTIM ENTO ENERGIA	POLI TO	555.00 0,00	555.000,0 0	22.200 ,00	27.75 0,00	138.750,0 0	111.0 00,00	88.800,00
2	CONVION Oy	CON VION	3.758.6 25,00	2.631.037 ,50	105.24 1,50	131.5 51,88	657.759,3 8	526.2 07,50	420.966,0 0
3	SOCIETA' METROPO LITANE ACQUE TORINO - SMAT	SMA T	736.87 5,00	515.812,5 0	20.632 ,50	25.79 0,63	128.953,1 3	103.1 62,50	82.530,00
За	Risorse Idriche	RI	213.75 0,00	149.625,0 0	5.985, 00	7.481, 25	37.406,25	29.92 5,00	23.940,00
4	TEKNOLO GIAN TUTKIMUS KESKUS VTT OY	VTT	392.62 5,00	392.625,0 0	15.705 ,00	19.63 1,25	98.156,25	78.52 5,00	62.820,00
5	IMPERIAL COLLEGE OF SCIENCE, TECHNOL OGY AND MEDICINE	IMPE RIAL	248.46 1,25	248.461,2 5	9.938, 45	12.42 3,06	62.115,31	49.69 2,25	39.753,80
TOTAL		5.905.3 36,25	4.492.561 ,25	179.70 2,45	224.6 28,06	1.123.140, 31	898.5 12,25	718.809,8 0	

179.702,45 FEE to be transferred to NEW-IG - DEBIT NOTE 224.628,06 GF detained by FCH JU until the end of the project 1.123.140,31 TOTAL pre-financing as calculated by the PO >> GA 898.512,25 Net pre-financing fund received by Polito

8. Financial Reporting

At the end of each reporting period each partner is required to fill in the Form C (Financial Statement, Annex VI) by the EC on line tool available through the Research Participant Portal – Grant Management Service . The Financial Statements (Form C) procedure will be lead by POLITO: detailed information will be provided to the partners in order to grant a common approach in the costs analysis and the subsequent cost reporting.

After the partner submission of their own FORM C via RPP, the GPC – Project Office will submit to FCH JU the collected partners' Financial Statements

The Cost Analysis due for each reporting period will be managed according to:

1. The Annotated Grant Agreement available at the following web site address: <u>http://ec.europa.eu/research/participants/data/ref/h2020/grants_manual/amga/h202</u> <u>0-amga_en.pdf</u>

- 2. National Lows and Rules: each partner must follow the usual administrative and legal practices as indicated in its National Lows and Rules
- 3. Internal Rules: each partner is invited to manage costs as they usually perform in its Accountancy System taking into account points 1)-2)

8.1.1 Upper Funding Limits

The **`maximum grant amount**' is **EUR 4,492,561.00** (four million four hundred and ninety two thousand five hundred and sixty one EURO).See DEMOSOFC Grant Agreement and the related Consortium Agreement.

8.2 Direct Costs and Indirect Costs

According to the provision listed in the AMGA, Direct costs' are costs that are directly linked to the action implementation and can therefore be attributed to it directly. They must not include any indirect costs (see Point E of GA).

'Indirect costs' are costs that are not directly linked to the action implementation and therefore cannot be attributed directly to it.

Indirect costs, also called Overheads, comprise costs connected with infrastructures and the general operation of the organisation such as hiring or depreciation of buildings and plant, water/gas/electricity, maintenance, insurance, supplies and petty office equipment, communication and connection costs, postage, etc. and costs connected with horizontal services such as administrative and financial management, human resources, training, legal advice, documentation, etc. **Indirect costs** are eligible if they are declared on the basis of the flat-rate of 25% of the eligible direct costs (see Article 5.2 and Points A to D above), from which are excluded:

(a) costs of subcontracting and

(b) costs of in-kind contributions provided by third parties which are not used on the beneficiary's premises;

9. Risk assessment

Along with well-defined measurable milestones, the use of good planning techniques in the framework of the project will allow to control risks and to detect early potential risks. The risk management will cover:

- technical risks: identifying the barriers to overcome in order to meet the Work Package objectives;
- time risks: such as changes or delays in producing the expected deliverables;
- competence risks: identifying the required personnel to perform the tasks, the possible competence conflicts within each organisation and proposing solutions to meet deadlines;
- budget risks: possible cost overruns due to project changes, making sure that the partners agree on the new budget figures to meet the effectiveness constraints.

The following steps will be taken to support the risk control:

- identification/definition of interfaces and responsibilities;
- partitioning of the project into phases with review in between; this allows a stepby-step development process with different solutions studied in parallel;
- management information and documentation will ensure consistency of the project activities

The control on the project progress will be carried out by the Coordinator POLITO.

Risks related to the composition of the Consortium

The above-mentioned generalized risks are quite reduced in a project like DEMOSOFC, with a small Consortium of few partners very characterized in their interests in the project and in its foregrounds:

- two Industrial Partners, operating in two different business sectors: one technology provider (CONVION) and one end user of the technology to improve its plants (SMAT);
- one research institute (VTT) and two higher education institutions (POLITO and IMPERIAL COLLEGE) active in the research, demonstration, dissemination and education, and in the analysis of technology innovation in the energy sector;

Even if reduced, the potential conflict could become also a strength if the parties clearly delimit their work and the respective expectations, resulting in mutual benefits and indirect positive impact on the European scientific and technical innovation. Otherwise, these is a potential risk that the Consortium activities and partners objective will diverge, with large industries concentrating on the immediate applications and research partners disregarding the issues related to productivity.

As such, appropriate contingency plans will be defined up-front, and clear rules for their application must be set beforehand to allow a successful termination of the major sections of the project in spite of some delays or failures in small, specific parts of the work-plan. The main elements of such a contingency plan are: (1) This section of the work-plan. (2) The commitment of the Consortium to comply with the FCH2-JU work program. (3) The objectives of the various WPs. (4) The management activities of WP1.

Considering some minor risk related to competition between the two industrial partners of the Consortium, appropriate policies for IPR management will be set-up in the Consortium Agreement. These policies have to be signed before the project actually starts. IPR management issues will continuously be on the project agenda, according to the procedures planned in WP1.

Risk related to the technical development

Concerning the risks related to the scientific development of the project, the main risks are linked to the development of the demonstration system.

Politecnico di Torino (Coordinator) has a long experience in installation, operation and maintenance of a real demonstrators (at present, Coordinator of FP7 project SOFCOM, <u>www.sofcom.eu</u>): the accumulated experience will help in overcoming all the problems connected with the Demonstration. Also, a detailed engineering of the installation will be developed in WP2, in order to avoid any problem in the implementation of the DEMO parts (provided by the partners involved) and its integration with the existent WWTP site of SMAT. The detailed engineering will have the aim to allow the installation with the full compliance of safety, legal and operational rules.

In general, we summarize the technical risks in a table order to allow an easier understanding of the status at a glance. An overview of all potential risks can be categorized as follows:

Description of risk	Work package(s) involved	Proposed risk-mitigation measures	Risk level
Fast stack degradation	WP3 - WP4	Stack replacement only with spare stack capacity available on site for replacement	Medium
Delays for installation permits in the area of construction of the DEMO	WP3 - WP4	The requests will start immediately during the negotiation step.	Medium
Delays for lack of expertise by the local Fireman Department for installation of a SOFC system	WP3 - WP4	In Torino we had already the previous experience of the EOS Project (installation of a Siemens 100 kW SOFC in a Company) in 2003-2006	Low
Lack of experience in SOFC installation procedures in a waste water treatment plant	WP3	The POLITO personnel has already the previous experience of the EOS Project (2003-2006) and in SOFCOM project (2011-2015). The CONVION personnel has already installed some modules. Personnel from CONVION and POLITO will make a deep training to the personnel in SMAT and its Engineering company (Risorse Idriche).	Medium
Lack of experience for repairing procedures	WP4	Previous deep training of local staff (SMAT) for repairing strategies, done at theoretical level (POLITO) and technical level (CONVION)	Medium
Biogas shortage e.g. due to digester maintenance	WP2 - WP3 - WP4	NG feed line installed for back-up	Low
Temporary high level of contaminants in biogas	WP2 - WP3 - WP4	Robust design of clean-up beds through 'lead and lag' configuration	Low
Reduced heat load to the digester from the SOFC recuperator e.g. due to SOFC partial operation	WP2 - WP3 - WP4	Deficit heat load supply by external boiler	Low
Temporary control system deficit in the thermal balance management	WP3 - WP4	If a deficit heat load is present, it will be supplied by external boiler	Low
Fail-safe control system implemented	WP2 - WP3 - WP4	High care dedicated to the implementation of the control strategy, already learned from the previous	Medium

		SOFCOM project. Alarms for safe operation already available in form of sms and emails alarm to the personnel devoted to the management of the plant.	
Reformer degradation due to catalyst contamination	WP3 - WP4 - WP5	Fuel cell quality gas clean-up system should maintain the reformer safe	Low
Plant availability/reliability	WP4	Use of local boiler (already installed) for thermal loads, and grid connection (still existing) for electrical load	Medium

10. Templates

Appendix 1 –Front Page for Deliverables Appendix 2– Agenda template Appendix 3 – Minutes meeting template Appendix 4- Attendance sheet template

Appendix 1 – Front Page for Deliverables









"DEMOnstration of large SOFC system fed with biogas from WWTP"

Deliverable numberTitle of the Deliverable

Due Date of Delivery:			
Actual Submission Dat	re:		
Lead Beneficiary:	Politecnico di Torino		
Author(s):			
Approved by:	Massimo Santarelli		
Work package:			
Estimated person months:			
Dissemination Level:			
Nature:			
Version:			
Total number of pages	Si		

Change Records

Version	Date	1. Changes	Author
Version 1			

Abstract:

.....

Keyword list:

Appendix 2 – Agenda template







Some operative information not to report in the template:

Agenda_ver0. It's a real draft agenda and should contain, at least, the following information: Date, place, general timing and main items to be discussed. This agenda should circulate as soon as possible to allow all participants to fix the date in their own agenda and to purchase flights tickets with a good price.

PROJECT ACRONYM	DEMOSOFC
Place and date	
Meeting	Typology of meeting, title

Agenda_verN. It's a progressive updated version where the main items are more detailed and implemented with all partners requests.

To be fulfilled in for every meeting day

DATE Place

Title of the main issue

Time1: Speech title, speaker name (partner name), role in DEMOSOFC project Time2: Speech title, speaker name (partner name), role in DEMOSOFC project

time: Miscellaneus

time >> Lunch/coffee break

Title of the main issue

Time1: Speech title, speaker name (partner name), role in DEMOSOFC project Time2: Speech title, speaker name (partner name), role in DEMOSOFC project time: Miscellaneus Appendix 3 – Minutes meeting template





Main decisions at name of the meeting, date, place...., and follow up

WP....

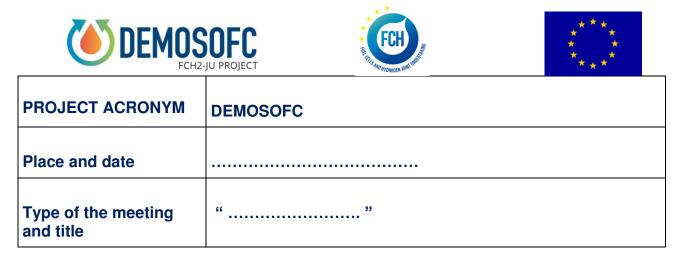
"Title of the WP "

WP Leader (for ex. POLITO), name of the person (for ex. M.Santarelli) Partners involved: (for ex. POLITO, IC,VTT,SMAT, CONVION)

WP DECISIONS					
Tn.1	Title of the task.				
Tn.2	Title of the task.				
Tn.m	Title of the task.				
	Α	CTIONS			
	ACTION WHO WHEN				
<i>Tn.1.Describe what you have in mind to act to execute the above decisions</i>					
Tn.2					

Reproduce the same table above for each WP the partnership discus about.

Appendix 4- Attendance sheet template



NR.	NAME	INSTITUTION	E-MAIL	SIGNATURE

To be attached to the Agenda of the meeting.

Checked by the Project Manager:

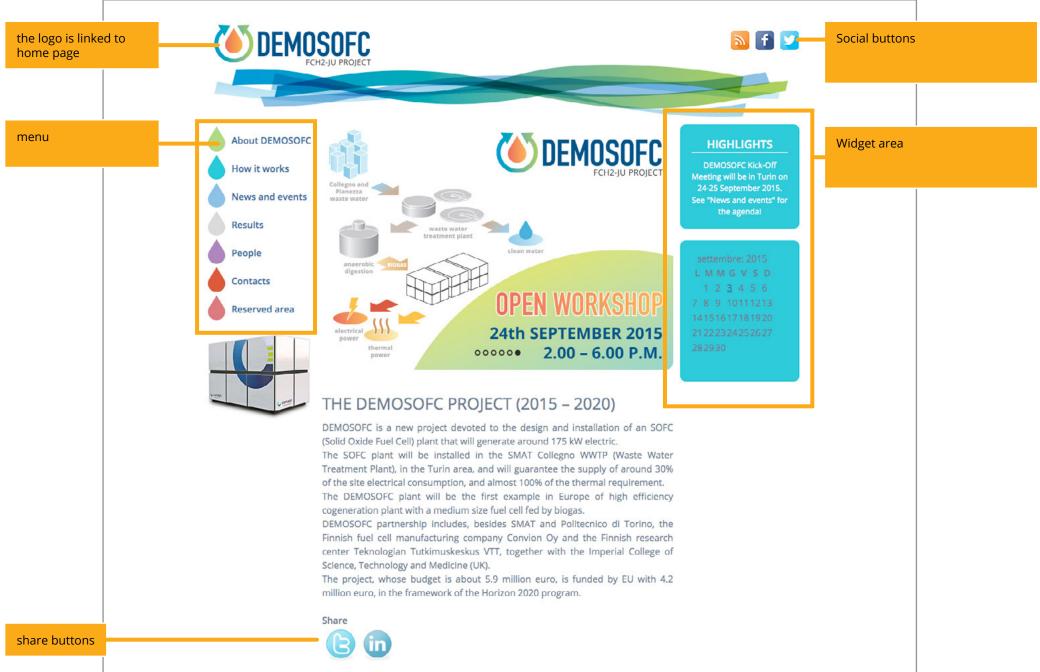
Signature.....

Appendix 5- DEMOSOFC website user manual



Demosofc website basic user manual

the home page



accessing the backend area

1 - click on the "Reserved area" link on the main menu	DEMOSOFC	
2 - Log in with you username (or email address) and your password.	Username Password Remember Me Log In	
If you lose your password it's possible to create a new one following the instructions on this link	Lost your password? Back to DEMOSOFC	

the backend area

the toolbar gives some information and quick link suggestion. It is visible only when logged in

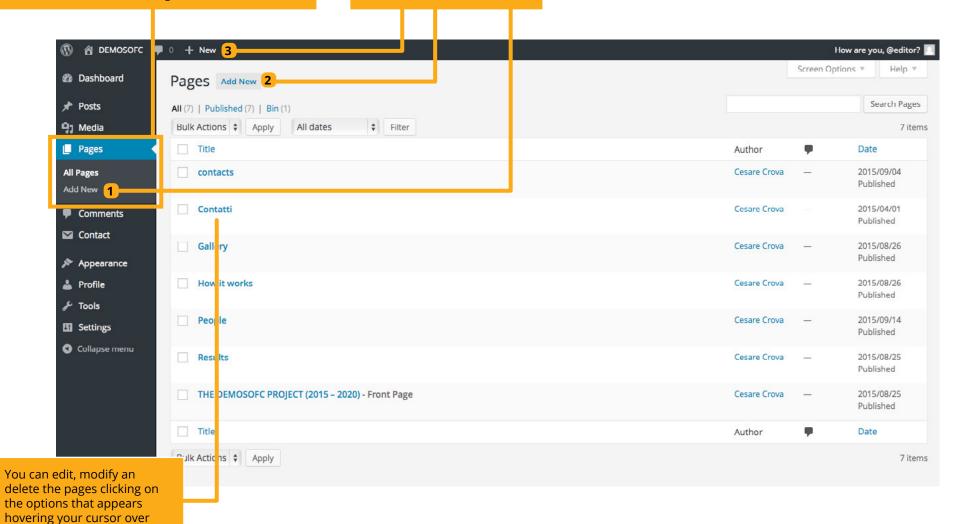
The Help link displays some help information. The Screen Options link will display various options that allow you to configure what is displayed on the current page. you can log out from here

A DEMOSOFC P 0 + New How are you, @editor? Screen Options V Help Dashboard Dashboard Posts At a Glance **Ouick Draft** 9 Media A 2 Posts 7 Pages Title Pages WordPress 4.3.1 running demosofc-theme theme. What's on your mind? Search Engines Discouraged Comments Contact Activity Appearance **Recently Published** Save Draft 💄 Profile 29 Sep, 17:05 Kick-off meeting presentations available! を Tools 3 Sep, 18:17 **Kick Off Meeting** WordPress News Settings WordPress 4.3.1 Security and Maintenance Release 15 September 2015 Collapse menu WordPress 4.3.1 is now available. This is a security release for all previous versions and we strongly encourage you to update your sites immediately. This release addresses three issues, including two cross-site scripting vulnerabilities and a potential privilege escalation. WordPress versions 4.3 and earlier are vulnerable to a cross-site scripting vulnerability when processing shortcode tags (CVE-2015-5714). Reported by [...] the dashboard menu Donncha: The Web Won't Forget Alex King WPTavern: WordPress 4.4 Removes the View Post and Get Shortlink Buttons From the Post Editor Matt: Remembering Alex King the dashboard home page displays various informations. You can decide what to display clicking the "Screen options" tab. This configuration changes depending on what page you're currently viewing and can be different for any user.

adding a new page

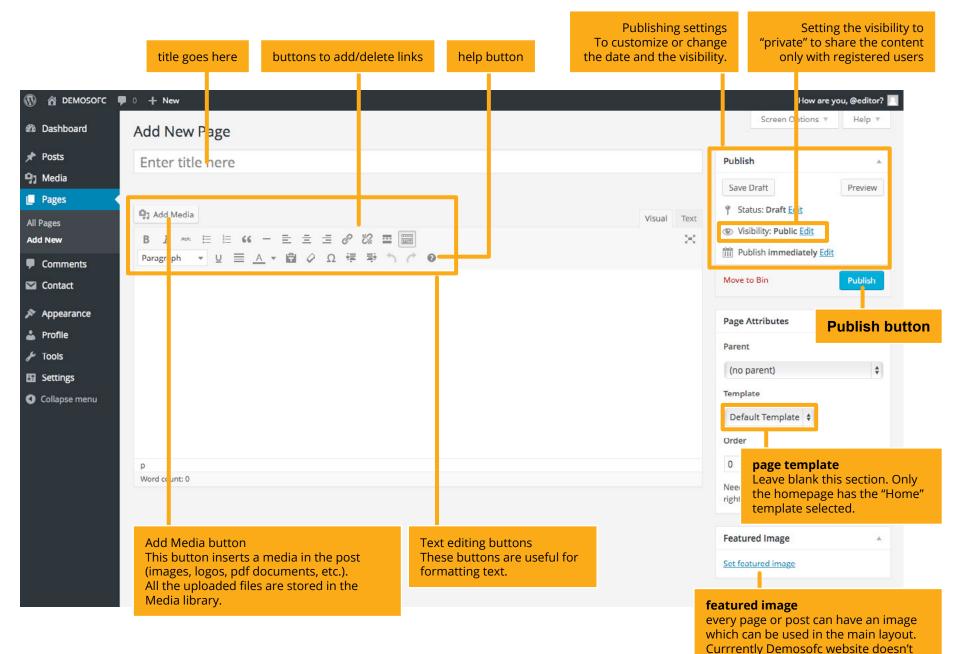
each page title.

After clicking on the Pages menu option you'll be shown a list of Pages that your site contains. Among the information displayed is the Page title, the Author, No. of Comments and either the Date Published or the Date the Page was Last Modified. click on "Add new" (1) on the main menu or near the title "Pages (2). You can also click the "New" tab in the toolbar (3).



5

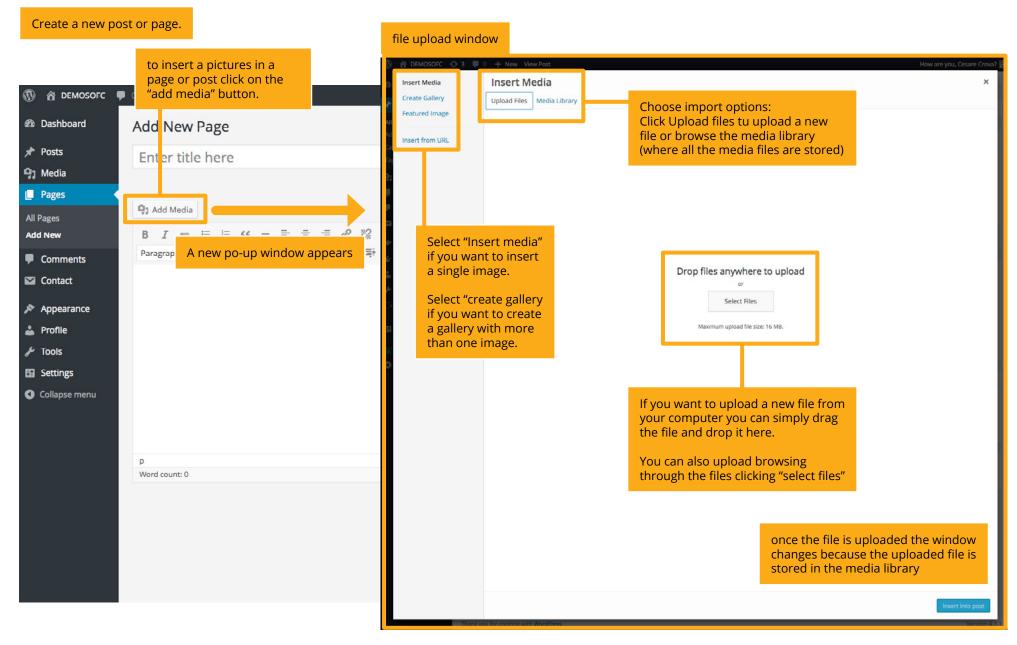
publishing a page



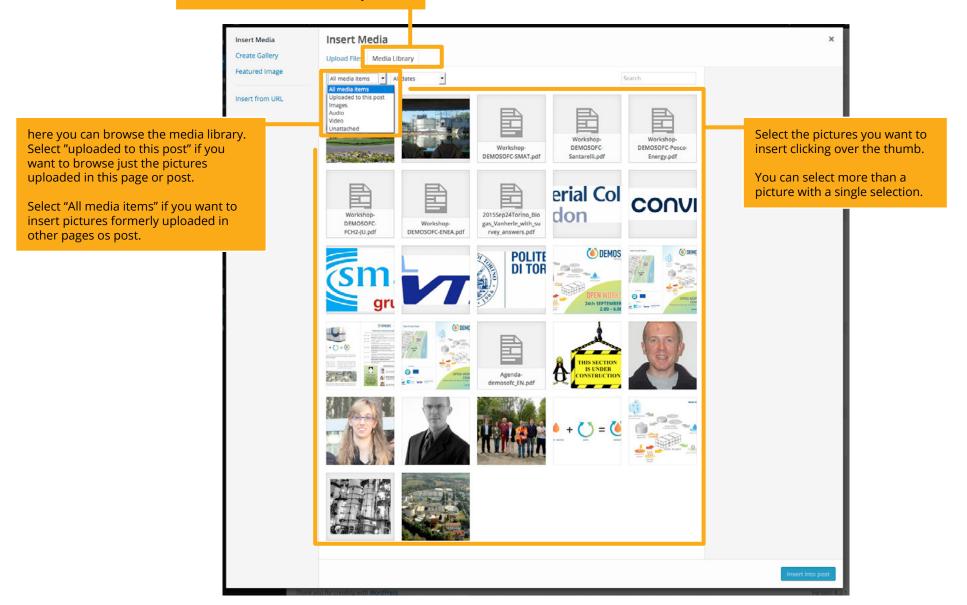
uses featured images.

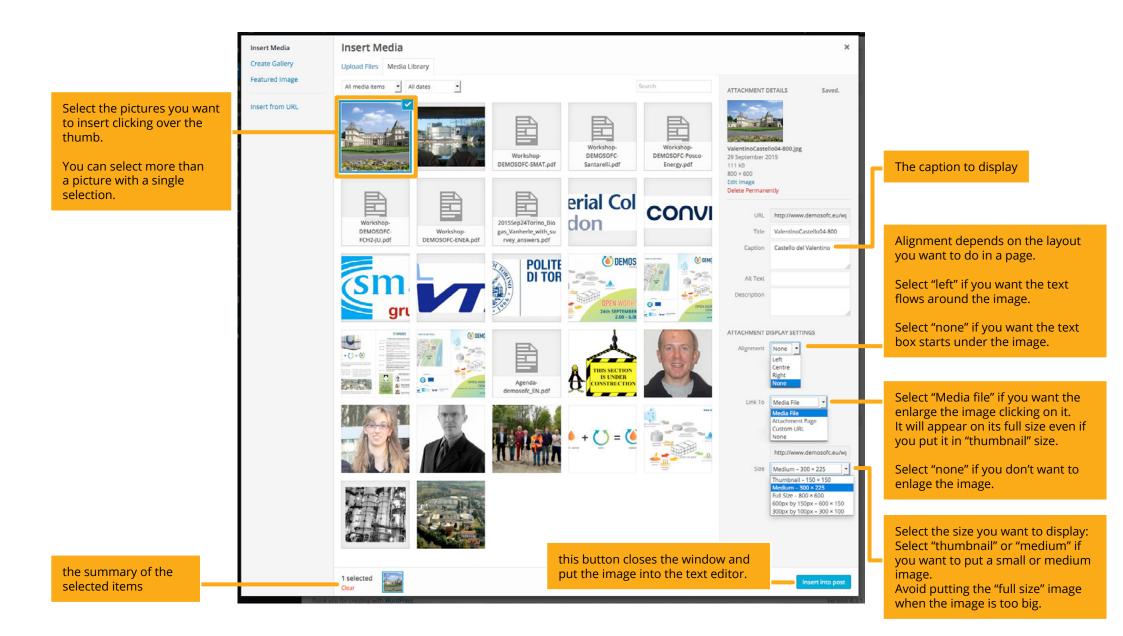
publishing a post

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📌 Posts		Publish	
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Contact		Categories	
🔊 Appearance		All Categories Most Used	
👗 Profile		News and events	
🖋 Tools		Results	
G Settings		Senza categoria	
Collapse menu		+ Add New Category	
	p Word count: 0	Tags	
			Add
		Separate tags with commas Choose from the most used tags	
		Featured Image	
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	the posts are similar to the pages except for the category. Currently there are two categories: "News and events" and "Besults"		



we are now in the media library window

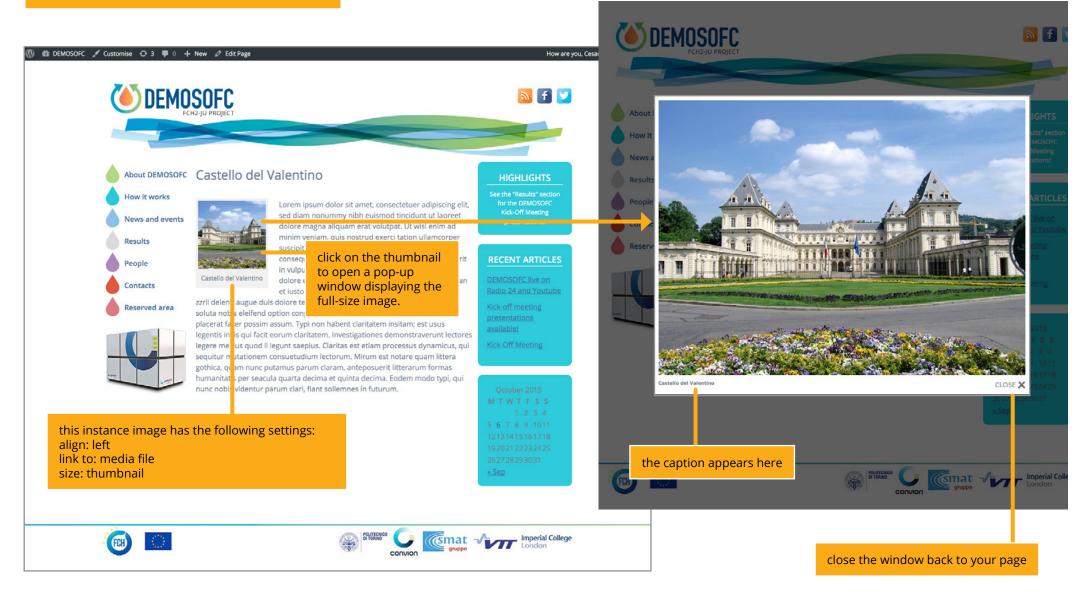




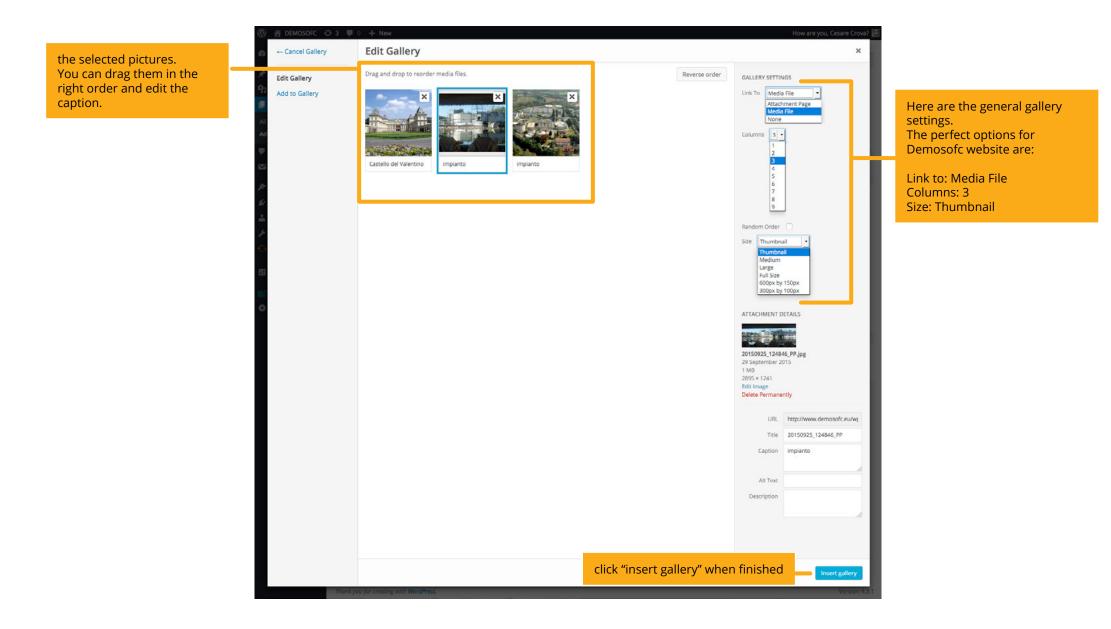
the selected pictures appear on the text editor of your post or page. View Post How are you, Cesare Crova? [Screen Options V Help 🔻 Dashboard Edit Post Add New Posts Enter title here Publish All Posts Permalink: http://www.demosofc.eu/?p=525 Change Permalinks View Post Save Draft Preview Add New Status: Draft Edit Categories 9: Add Media Visual Text Tags Visibility: Public Edit B I ↔ ≔ ≔ ↔ - = = = ∂ ⅔ ≡ = \times 9 Media Revisions: 4 Browse Lorem ipsum dolor sit amet, consectetuer adipiscing elit, sed diam Publish immediately Edit Pages nonummy r magna aliguam erat clicking over the picture Comments volutpat. Ut rud exerci tation Move to Bin Publish appears a small menu to ullamcorpe ommodo conseguat. Duis Contact edit the picture settings. autem vel e velit esse molestie consequat, vel illum dolore eu feugiat nulla facilisis at vero eros et accumsan Categories 🔊 Appearance et iusto odio dignissim qui blandit praesent luptatum zzril delenit augue duis 🖌 Plugins 📵 click here to open All Categories Most Used blore te feugait nulla facilisi. Nam liber tempor cum soluta nobis eleifend : the preview of the ption congue sibil imperdict doming id quod mazim placerat facer possim Let Users Senza categoria post or page. m insitam; est usus legentis in iis qui facit Castello del Valentino the caption News and events 🌽 Tools demonstraverunt lectores legere me lius eorum clarita Results All-in-One WP quod ii legunt saepius. Claritas est etiam processus dynamicus, qui sequitur Migration mutationem consuetudium lectorum. Mirum est notare quam littera gothica, quam nu + Add New Category some placeholder text parum claram, anteposuerit litterarum formas humanitatis per seacula quarta desima Settings decima. Eodem modo typi, qui nunc nobis videntur parum clari, fiant sollemnes in futurum. Huge IT Lightbox Tags Word count: 3 Last edited by Cesare Crova on 7 October 2015 at 11:12 Collapse menu Add this instance image has the following settings: Separate tags with commas align: left Choose from the most used tags link to: media file size: thumbnail Featured Image Set featured image

displaying the picture

Here is how the image appears in the page (or post).







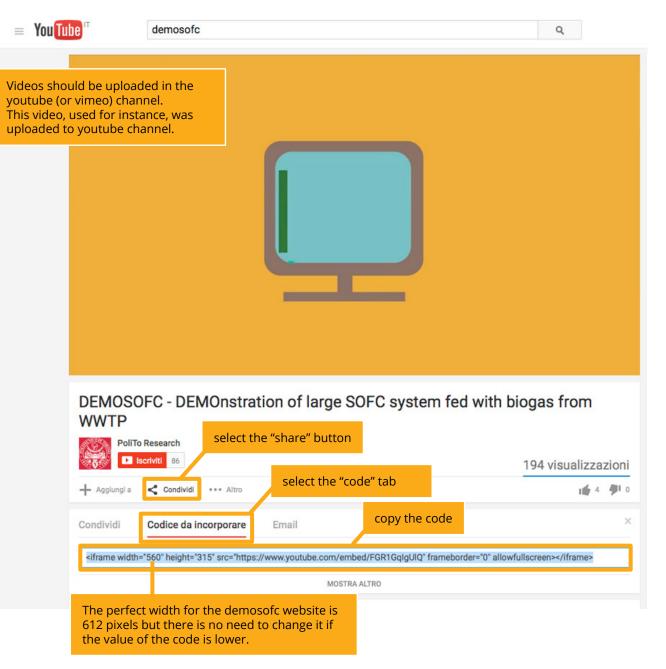
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displaying the picture gallery

Here is how the gallry appears in the page (or post).



inserting a video in pages or posts - step 1

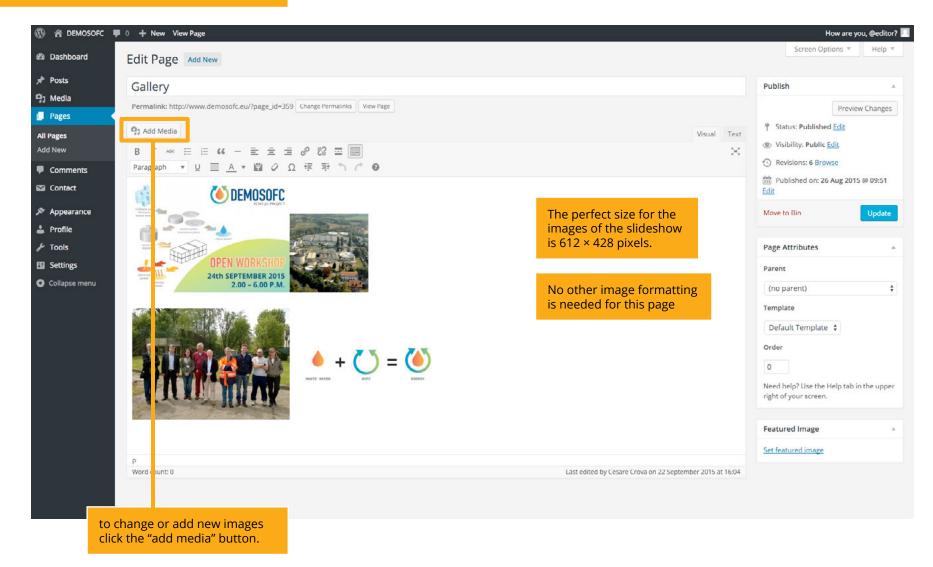


inserting a video in pages or posts - step 2

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2 Dashboard	Edit Page Add New		Screen Options 🔻 Help 🔻	
✤ Posts ⑦ Media	Page draft updated. Preview page		٢	
Pages	video	IMPORTANT! to insert the code the "text" tab must be selected.	Publish	
All Pages Add New	Permalink: http://www.demosofc.eu/?page_id=512 Change Permalinks View Page		Save Draft Preview	
Comments Contact	b i link b-quote del ins img ul ol li code more cl	Visual Text	Visibility: Pub c Edit Revisions: 3 B owse	
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🖌 Plugins 🧿 🚢 Users	paste the code in the content form.		Move to Bin Publish	
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Migration		or the demosofc website is e is no need to change it if	draft was saved	
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	Word count: 0	Last edited by Cesare Crova on 2 October 2015 at 12:09	Order	
	Revisions	*	0	
	Cesare Crova, 1 min ago (<u>October 2, 2015 @ 12:09:45</u>)	Need help? Use the Help tab in the upper right of your screen.		
	Cesare Crova, 29 mins ago (<u>October 2, 2015 @ 11:40:43</u>)		Featured Image	
	Custom Fields	A	Set featured image	

editing the home gallery page

the gallery page is a special page. It contains only the images that appears as a slideshow in the home page.



managing the sharing buttons

🛞 🎢 DEMOSOFC 🕊	0 + New		How an	re you, @editor? 📗
Dashboard		FAQ	Support	Plus +
→ Posts • Posts • Posts • Posts	Share Buttons Settings			
Comments Contact	Core Styling Counters Advanced CSS -			
Appearance	The simple options you can see below are all you need to complete to get your share buttons to appear on your website. Once you're done here, you can further customise the share buttons via the	ne Styling tab	b.	
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SCPOrder Share Buttons	Networks		the soc	
Collapse menu	≛ Drop icons below		can be directly	/ in the gre
e share buttons plugin tting can be managed fro			banner	r below.
e "Share buttons" link ur ettings" menu section.	der			
	Get Xing and WhatsApp buttons			
	Simple Share Buttons Plus			
	Extra buttons are just the tip of the iceberg Simple Share Buttons Plus comes with a great deal of extra features, from GeoIP click tracking to mobile-responsive share bars.	Find out mo	re here	
	Simple Share Buttons Adder (6.0.5)			i

managing the profiles - (for administrator only)

To manage the users and their profile you need to log in as administrator.

🚯 📸 DEMOSOFC	😋 3 🗭 0 🕂 New					How are you	u, Cesare Crova? 🚫
Dashboard	Users Add New					Screen Options	▼ Help ▼
📌 Posts	All (2) Administrator (1) Editor (1)					Search Users
91 Media		nge role to 🖌 Change					2 items
Pages	Username	Name	Email	Role	Posts	Other Roles	
🛡 Comments	Gy @director	Cesare Crova	cesare.crova@gmail.com	Administrator	0		
🖾 Contact	U						
🔊 Appearance	R @editor	Marta Gandiglio	marta.gandiglio@polito.it	Editor	2		
😰 Plugins 📵	Usernam	Name	Email	Role	Posts	Other Roles	
📥 Users 😽	Bulk Actions - Apply						2 items
All Users							
Add New							
Your Profile							
User Role Editor							
🖋 Tools							
All-in-One WP Migration							
Settings							
Collapse menu							
can edit, modify an te the users and the clicking on the opti appears hovering yo or over each user	ons						

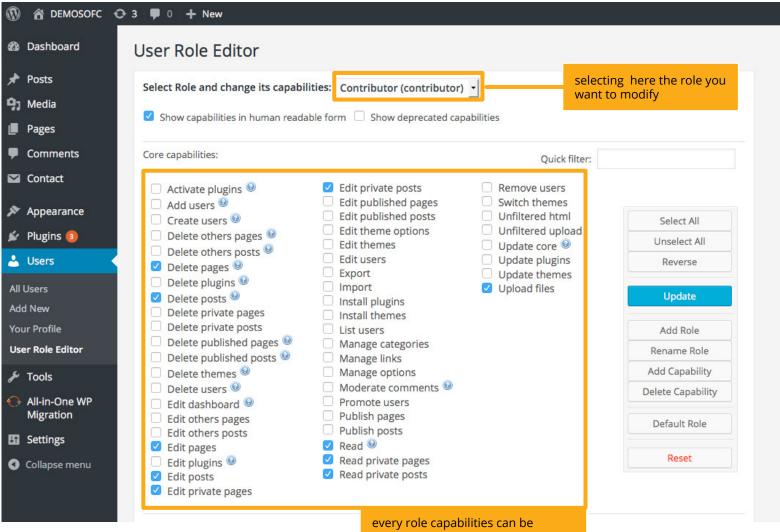
managing the profiles - (for administrator only)

To manage the users and their profile you need to log in as administrator.

🕼 🏦 DEMOSOFC	🕂 3 🛡 0 🕂 New		How are you, Cesare Crova? 🚪
🖚 Dashboard	Add New User		Help 🔻
📌 Posts	Create a brand new user and a	ld them to this site.	
9) Media	Username (required)	fill the form with the required	
PagesComments	Email (required)	information	
Contact			
Appearance	First Name		
🖌 Plugins 💿	Last Name		
All Users Add New	Website		
Your Profile User Role Editor	Password	Show password A password reset link will be sent to the user via email.	
🗲 Tools			
All-in-One WP Migration	Role	Subscriber "contributor" is a role which can Subscriber read, write, publish an deleting post	
 Settings Collapse menu 	Other Roles	Editor Contributor Author Author Contributor	
	Add New User	Administrator articles in a private form.	

managing the profiles capabilities- (for administrator only)

To manage the users and their profile you need to log in as administrator.



managed flagging these items